



OCA Swim School Policies

Swim School Philosophy:

Welcome to Olympic Cascade Aquatics Swim School. Our program focuses on fitness, safety and fun for all of our swimmers. The swim school provides a comprehensive curriculum with the most experienced and talented instructors in the area.

Registration:

On line registration is recommended - www.mercerislandpool.com. You will see real-time lesson availability. Swim school sessions are split roughly into monthly sessions. The exact session dates are determined on the Mercer Island School academic calendar and break schedule. Registration opens approximately 30-days in advance of the first day of the session, with the exception of summer registration, which opens April 1st.

Class Size:

In order to provide optimal instructor interaction in a group setting, Youth lessons are limited to a maximum of 5-to-1 student to instructor ratio, and 4-to-1 student to instructor ratio in our Preschool classes. We split the children into Beginner, Intermediate, and Advanced *based on how they swim on the first day of class*. We place children where we feel they will be the best fit and allow them to flourish with that group. If you have questions or concerns, please talk to one of our staff.

All Youth, Preschool, and Parent Toddler classes are 25-minutes in length with a five-minute change period. Instructors are available for questions during the change period.

Swimming Attire:

Swim diapers are required for all swimmers who are not potty trained. Swim suits and towels are necessary equipment for swimming lessons. Swim caps, goggles, and swim shirts may help with the comfort of swimmers, however, they are not required. Any flotation devices used in instruction will be provided at the pool.

Swim School Registration Fee:

Every family that enrolls in lessons is required to join the Olympic Cascades Swim School. The cost is \$25 per family per year and our calendar year is August 1st – July 31st. The fee is not prorated regardless of the purchase date and is required to participate in the swim school.

Make Up Lessons:

We do not do make up lessons. Please double check your schedule to ensure you can attend all of the scheduled class meetings.

Withdrawal:

If a student must withdraw from a lesson session they have registered for you will receive a refund if the withdrawal is made more than 24 hours before the first lesson of that session. A student may withdraw during the first week of the session and receive a credit for the swim lessons remaining in the session that can be used for subsequent lesson registrations. Following the first week of the lesson session no refund or credit is available.

Cancellations:

In the event a lesson is canceled due to inclement weather, pool contamination, mechanical failure, or any facility related emergency, registered swimmers will receive a credit for the missed lesson. These credits can be used for subsequent lesson registrations.

Private Lessons:

We have many quality swim instructors if your swimmer needs 1-on-1 attention. Please contact the pool or go to our website www.mercerislandpool.com for more information.

If there any issues, questions, or concerns regarding private lessons. Please notify the Pool Manager immediately so that the issues can be resolved.